



Datenschutzrichtlinie

Der Schutz Ihrer Daten ist JAMF Software, LLC wichtig. Aus diesem Grund haben wir diese Datenschutzrichtlinie entwickelt, die beschreibt, wie wir Ihre Daten sammeln, verwenden, offenlegen, übertragen und speichern. Bitte nehmen Sie sich einen Moment Zeit, um sich mit unseren Datenschutzpraktiken vertraut zu machen, und lassen Sie es uns wissen <mailto:privacy@jamf.com?subject=Privacy%20Policy>, wenn Sie Fragen haben.

A. Überblick

JAMF Software, LLC und seine verbundenen Unternehmen (im Folgenden zusammenfassend als "Jamf" bezeichnet) unternehmen angemessene Anstrengungen, um die Privatsphäre Ihrer personenbezogenen Daten zu schützen. Diese Datenschutzrichtlinie wurde erstellt, um unser Engagement für faire Informationspraktiken zu demonstrieren. Diese Datenschutzrichtlinie gilt für die Verwendung personenbezogener Daten durch Jamf, die wir im Rahmen unserer normalen Geschäftstätigkeit, bei der Nutzung unserer Unternehmenswebsites oder -anwendungen und bei anderweitiger Interaktion mit uns erfassen, einschließlich der Teilnahme an Veranstaltungen, die von Jamf veranstaltet oder besucht werden, und der Kontaktaufnahme mit uns für Kundensupport (zusammenfassend die "Dienste").

Diese Richtlinie behandelt nicht nur, wie wir Ihre Daten erfassen, verwenden, offenlegen, übertragen und speichern, sondern legt auch unseren Zweck und die Rechtsgrundlage für die Verarbeitung Ihrer personenbezogenen Daten sowie Ihre damit verbundenen Rechte offen. Unsere Rechtsgrundlage für die Erhebung und Verwendung personenbezogener Daten hängt von den betreffenden personenbezogenen Daten und dem spezifischen Kontext ab, in dem wir sie erheben. In den meisten Fällen besteht die Rechtsgrundlage darin, dass die Verarbeitung (i) für unsere berechtigten Interessen an der Durchführung unserer Geschäfte mit Ihnen, einschließlich Direktmarketing, erforderlich ist, sofern diese Interessen nicht durch Ihre Rechte und Interessen überwiegen, oder (ii) zur Erfüllung eines Vertrags mit Ihnen erforderlich ist. Wenn die Verarbeitung auf Ihrer Einwilligung beruht, werden wir die Verarbeitungszwecke angeben und Ihnen relevante Informationen zur Verfügung stellen, um die Verarbeitung fair und transparent zu gestalten. Wenn Sie in die Verwendung von Informationen über Sie für einen bestimmten Zweck eingewilligt haben, haben Sie das Recht, Ihre Meinung jederzeit zu ändern, dies hat jedoch keine Auswirkungen auf eine bereits erfolgte Verarbeitung.

Wenn Sie Ihren Wohnsitz in Kalifornien haben, finden Sie im *nachstehenden Nachtrag zu Kalifornien* weitere Informationen darüber, wie Jamf mit Ihren personenbezogenen Daten umgeht.

Unsere Dienste richten sich nicht an Personen unter 16 Jahren, und Jamf fordert wissentlich keine Informationen von Personen unter 16 Jahren an oder sammelt diese. Wenn Sie ein Elternteil oder Erziehungsberechtigter sind und glauben, dass wir Informationen über ein Kind gesammelt haben, kontaktieren Sie uns bitte unter privacy@jamf.com <mailto:privacy@jamf.com>.

Jamf behält sich das Recht vor, diese Datenschutzerklärung von Zeit zu Zeit zu aktualisieren. Für den Fall, dass wir wesentliche Änderungen an dieser Datenschutzrichtlinie vornehmen, werden wir Sie per E-Mail oder durch Veröffentlichung der überarbeiteten Richtlinie auf unserer Unternehmenswebsite (<https://www.jamf.com/privacy-policy/> <<https://www.jamf.com/privacy-policy/>>/) benachrichtigen. Das Datum der letzten Überarbeitung dieser Datenschutzrichtlinie wird am Ende dieser Richtlinie veröffentlicht. Alle Änderungen treten sieben (7) Kalendertage nach einer solchen Veröffentlichung auf unserer Unternehmenswebsite in Kraft.

B. Erhebung und Informationsquellen

Abhängig von dem Kontext, in dem Sie mit uns interagieren, kann Jamf die folgenden Informationen erfassen oder erhalten:

Konto- und Profilinformationen: Dazu gehören Informationen, die Sie angeben, wenn Sie ein Konto bei unseren Diensten erstellen, eine Testversion anfordern, den Support kontaktieren, sich für Veranstaltungen registrieren, Umfragen ausfüllen, und können Name, Benutzername, E-Mail-Adresse, Telefonnummer, Firmenname, Bundesstaat, Land, LinkedIn-URL, Twitter-URL, GitHub-URL und Ihr Foto umfassen.

Service-Informationen: Wenn Sie unsere Dienste nutzen, erhalten wir Informationen, die durch Ihre Nutzung der Dienste generiert werden, entweder von Ihnen oder anderen, die die Dienste nutzen, oder von der Infrastruktur der Dienste selbst. Zu diesen Informationen gehören unter anderem Name, Benutzername, Unternehmen/Organisation, Firmen-/Organisationsadresse, E-Mail-Adresse, Telefonnummer, IP-Adresse, MAC-Adresse, Breitengrad, Längengrad, AppleCare-ID, Apple-ID, Gerätenamen(n), Geräte-ID(s) und Verzeichnis-ID oder andere Informationen, die Sie in den Diensten platzieren. Die gesammelten Informationen werden auf ein Minimum beschränkt und hängen vom Anwendungsfall und den verwendeten Plattformen ab.

Leistungs- und Nutzungsdaten: Wir können Statistik-, Nutzungs-, Konfigurations- und Leistungsdaten der Dienste sammeln, um die Leistung, Integrität und Stabilität der Dienste zu überwachen. Darüber hinaus können wir diese Informationen für jeden Zweck verwenden und offenlegen, vorausgesetzt, dass diese Daten zuvor anonymisiert werden.

Zahlungsinformationen: Wir verwenden externe Zahlungsabwickler, um an uns geleistete Zahlungen abzuwickeln. Im Zusammenhang mit der Verarbeitung solcher Zahlungen speichern wir keine personenbezogenen Daten oder Finanzinformationen wie Kreditkartennummern. Vielmehr werden alle diese Informationen direkt an unsere externen Auftragsverarbeiter weitergegeben, deren Verwendung Ihrer personenbezogenen Daten deren Datenschutzrichtlinien unterliegt. Die Datenschutzrichtlinien unserer derzeitigen Drittanbieter können unter <https://stripe.com/us/privacy> <<https://stripe.com/us/privacy>>, <https://www.digitalriver.com/privacy-policy/> <<https://www.digitalriver.com/privacy-policy/>>, <https://home.bluesnap.com/privacy-policy/> <<https://home.bluesnap.com/privacy-policy/>>, <https://www.cleverbridge.com/corporate/privacy-policy/> <<https://www.cleverbridge.com/corporate/privacy-policy/>> und <https://usaepay.info/policy> <<https://usaepay.info/policy>> eingesehen werden.

Informationen von Dritten: Wir erhalten Informationen von externen Geschäftspartnern, wie z. B. die Kontaktdaten von Interessenten und Leads von unseren Wiederverkäufern. Darüber hinaus erheben wir Informationen aus öffentlichen Datenbanken oder andere Daten, die Sie möglicherweise öffentlich zugänglich gemacht haben, wie z. B. Informationen, die in beruflichen Netzwerken und Social-Media-Plattformen veröffentlicht werden.

Standortinformationen: Einige unserer Anwendungen erfassen allgemeine Standortinformationen basierend auf der IP-Adresse. Diese Informationen werden verwendet, um die für Sie bereitgestellten Dienste anzupassen, z. B. standortbasierte Informationen zu bestimmten verwalteten Geräten. Standortinformationen sind nur für den Endbenutzer sichtbar. Wir verwenden, offenlegen oder verkaufen keine Standortinformationen zum Zwecke der Bereitstellung von gezieltem Marketing oder Werbung.

C. Verwendung der gesammelten Informationen

Wir können die Informationen, die wir sammeln oder erhalten, für die folgenden Zwecke verwenden:

Um den Zweck zu erfüllen, für den sie ursprünglich erhoben oder erhalten wurden.

Um unsere Produkte und Dienstleistungen bereitzustellen, zu betreiben, zu warten und zu verbessern.

Um auf Ihre Anfragen zu antworten und Unterstützung zu leisten.

Um Transaktionen zu verarbeiten und abzuschließen und Ihnen damit verbundene Informationen zu senden.

Um unsere Produkte und Dienstleistungen zu vermarkten und zu verkaufen. Wenn wir dies tun, bieten wir Ihnen eine einfache Möglichkeit, den Erhalt solcher Mitteilungen in Zukunft abzulehnen.

Um die Leistung, Integrität und Stabilität der Dienste zu überwachen.

Um technische oder Sicherheitsprobleme zu beheben oder zu verhindern.

Um Ihre Erfahrung in Bezug auf die Dienste anzupassen und Inhalte anzuzeigen, von denen wir glauben, dass sie für Sie von Interesse sein könnten, entsprechend Ihren Präferenzen.

Jamf verkauft oder vermietet keine Informationen an Dritte, und wir geben keine Informationen an Dritte weiter, es sei denn, dies ist in dieser Datenschutzrichtlinie beschrieben.

D. Cookies und ähnliche Technologien

Jamf und unsere externen Partner, wie z. B. unsere Werbe- und Analysepartner, verwenden Cookies und ähnliche Technologien, damit unsere Websites und Anwendungen funktionieren und um mehr über unsere Benutzer und ihre wahrscheinlichen Interessen sowie Informationen über ihre Besuche und Interaktionen mit einer Website oder Anwendung zu erfahren.

Verwendung von Cookies. Wir können verschiedene Formen von Informationen erfassen, wie z. B. Ein- und Ausstiegspunkte für unsere Websites (d. h. verweisende URLs oder Domainnamen), Website-Verkehrsstatistiken, Betriebssystem und Browsertyp (zusammenfassend als "Verkehrsdaten" bezeichnet). Verkehrsdaten sind anonyme Informationen, die Sie nicht persönlich identifizieren, aber für Marketingzwecke oder zur Verbesserung Ihrer Erfahrung auf den Websites hilfreich sind. Wenn Sie Seiten auf unseren Websites aufrufen, protokollieren unsere Server außerdem automatisch Ihre IP-Adresse. Je nach Cookie kann das Cookie am Ende Ihrer Browsersitzung ablaufen oder bis zu dem im Cookie angegebenen Ablaufdatum auf Ihrem Computer verbleiben (oder "persistieren").

Kontrolle oder Änderung von Cookies. Wenn Sie ein Cookie akzeptieren, können Sie es jederzeit (z.B. sobald Sie unsere Webseiten verlassen) über Ihren Webbrowser löschen. Wenn Sie keine Cookies erhalten möchten oder generell verwalten möchten, wann Sie Cookies akzeptieren, können Sie Ihren Browser so einstellen, dass er Cookies ablehnt oder Sie warnt, wenn ein Cookie auf Ihrem Computer platziert wird. Wenn Sie sich dafür entscheiden, Cookies abzulehnen, können Sie möglicherweise bestimmte Merkmale oder Funktionen unserer Dienste nicht nutzen, die davon abhängen, dass Ihr Webbrowser Cookies akzeptiert. Sie können auch Opt-out-Tools verwenden, die von Drittpartnern oder von der Digital Advertising Alliance (<http://www.aboutads.info/choices>) <<http://www.aboutads.info/choices>>, der EU-Internet-Werbeindustrie (<http://www.youronlinechoices.eu>) <<http://www.youronlinechoices.eu/>> oder ähnlichen Einrichtungen bereitgestellt werden. Falls erforderlich, holt Jamf vor der Verwendung von Cookies die Zustimmung ein.

Analytik. Jamf verwendet Analysedienste von Google, um unsere Dienste zu überwachen, wie z. B. Firebase, Google Analytics for Firebase und Crashlytics. Weitere Informationen über die Arten der erfassten analytischen Daten, die Verarbeitung dieser Daten und die Deaktivierung bestimmter Funktionen finden Sie unter www.google.com/policies/privacy/partners/ <<http://www.google.com/policies/privacy/partners/>>.

Do Not Track Signals. Jamf Services do not respond to Do Not Track Signals.

E. Sharing of Personal Information & Accountability for Onward Transfer

From time to time, Jamf may engage third-party business partners, vendors, or sub-processors to perform functions such as sending postal mail and e-mail, removing repetitive information from customer lists, analyzing data, providing marketing assistance, data storage, processing credit card payments, providing search results and links (including paid listings and links), and providing customer service. Such companies shall only use your information for those purposes required to perform their functions. Additionally, Jamf may share your information, without your prior consent, in the event of any reorganization, merger, sale, joint venture, or transfer of assets. When information is shared, Jamf will ascertain that the third parties receiving the information are obligated to provide at least the same level of privacy protection as is required under this policy. Should Jamf transfer information outside of a local jurisdiction, it shall only be done with adequate protections in place and in compliance with applicable laws and standards.

Jamf may share your information if we have a good faith belief that such action is necessary to (i) protect and defend the rights or property of Jamf, (ii) enforce this Privacy Policy or the Services' terms and conditions of access and use agreement, (iii) participate in dispute resolution pursuant to this Privacy Policy, (iv) protect the interests of other users of the Services or any other person, or (v) operate or conduct maintenance and repair of the Services or equipment.

Jamf may be required to disclose an individual's information in response to a lawful request by public authorities, including to meet national security or law enforcement requirements.

Jamf shall remain liable under applicable law and relevant contract obligations for its sub-processors, if they process your information in a manner inconsistent with applicable law and contract obligations, unless Jamf proves that it is not responsible for the event giving rise to the damage.

F. International Data Transfer

Your personal information might be transferred to, and processed in, countries other than the country in which you are a resident. These countries may have data protection and privacy laws that are different than the laws of your home country. Jamf only transfers personal information to other countries in accordance with applicable data protection and privacy laws, provided there are legally adequate protections in place for the personal information. A list of Jamf's global offices is available [here](#).

If you are a resident of the European Economic Area ("EEA") and your personal information is transferred outside of the EEA, we will:

- Process it in a territory which the European Commission has determined provides an adequate level of protection for personal information; or
- Otherwise implement appropriate safeguards to protect your personal information, including by EEA Standard Contractual Clauses ("EEA SCCs") or another lawful transfer mechanism approved by the European Commission.

If you are a resident of the United Kingdom ("UK") and your personal information is transferred outside of the UK, we will:

- Process it in a territory which the Information Commissioner's Office ("ICO") has determined provides an adequate level of protection for personal information; or
- Otherwise implement appropriate safeguards to protect your personal information, including by appending the UK Addendum to the EEA SCCs or another lawful transfer mechanism approved by the Information Commissioner's Office.

If you are a residence of Switzerland and your personal information is transferred outside of Switzerland, we will:

Process it in a territory which the Swiss government has determined provides an adequate level of protection for personal information; or
Otherwise implement appropriate safeguards to protect your personal information, including by using the EEA SCCs, subject to modifications and amendments prescribed by the Swiss Federal Data Protection and Information Commissioner.

In addition to the transfer mechanisms described above, to further demonstrate Jamf's commitment to privacy, Jamf complies with the EU-U.S. Data Privacy Framework ("EU-U.S. DPF"), the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework ("Swiss-U.S. DPF") as set forth by the U.S. Department of Commerce. Jamf has certified to the U.S. Department of Commerce that it adheres to the EU-US Data Privacy Framework Principles ("EU-U.S. DPF Principles") with regard to the processing of personal information received from the European Union in reliance on the EU-U.S. DPF and from the United Kingdom (and Gibraltar) in reliance on the UK Extension to the EU-U.S. DPF. Jamf has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Data Privacy Framework Principles ("Swiss-U.S. DPF Principles") with regard to the processing of personal information from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework ("DPF") program, and to view our certification, please visit <https://www.dataprivacyframework.gov/>. Additionally, our organization commits to cooperating with the appropriate European data protection authority/ies ("DPAs") (i.e., the EU DPAs, and, as applicable, the United Kingdom Information Commissioner's Office and Gibraltar Regulatory Authority, and the Swiss Federal Data Protection and Information Commissioner and comply with the advice given by such authority/ies regarding human resources data. Jamf's Employee Privacy Notice is available here <https://www.jamf.com/employee-privacy-notice/>. In compliance with the EU-U.S. and Swiss-U.S. DPF Principles and the UK Extension to the EU-U.S. DPF, Jamf commits to resolve DPF Principles-related complaints about our collection or use of your personal information. European Union, Swiss and United Kingdom individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, UK Extension to the EU-U.S. DPF and Swiss DPF should first contact us via Section M below.

In compliance with the EU-U.S. DPF, UK Extension to the EU-U.S. DPF, and Swiss-U.S. DPF, Jamf commits to refer unresolved privacy complaints concerning our handling of personal information received in reliance on the EU-U.S. DPF, UK Extension to the EU-U.S. DPF, and Swiss-U.S. DPF to an independent dispute resolution mechanism, Data Privacy Framework Services, operated by BBB National Programs, which is based in the United States. If you do not receive timely acknowledgment of your DPF Principles complaint from us, or if we have not addressed your DPF Principles-related complaint to your satisfaction, please visit <https://bbbprograms.org/programs/all-programs/dpf-consumers/ProcessForConsumers> <<https://bbbprograms.org/programs/all-programs/dpf-consumers/ProcessForConsumers>> or more information or to file a complaint. The services of BBB National Programs is provided at no cost to you.

Under certain conditions, you may invoke binding arbitration for certain residual claims as to data covered by the EU-U.S. DPF, the UK Extension to the EU.U.S. DPF and Swiss-U.S. DPF. The purpose of this option is to provide a prompt, independent, and fair mechanism, at your option, for resolution of any claimed violations of the EU-U.S. DPF, UK Extension to the EU-U.S. DPF or Swiss-U.S. DPF Principles not resolved by any of the other EU-U.S. DPF, UK Extension or Swiss-U.S. DPF mechanisms. For additional information on binding arbitration, see Annex I to the EU-U.S. DPF Principles found here <https://www.dataprivacyframework.gov/s/article/ANNEX-I-introduction-dpf?tabset-35584=2>. <<https://www.dataprivacyframework.gov/s/article/ANNEX-I-introduction-dpf?tabset-35584=2>>

G. Protection and De-Identification of Information

Taking into account the risks involved in the processing, the nature of information processed, and to prevent loss, misuse, unauthorized access, disclosure, alteration, and destruction while maintaining data accuracy, Jamf has put in place appropriate physical, electronic, and managerial policies and procedures to safeguard the information Jamf collects. Any payment transactions will be encrypted using SSL technology. However, the safety and security of your information also depends on you. Where you have chosen or we have given you a username and password for access to certain parts of the Services, you are responsible for keeping the username and password confidential. Although we do our best to protect the information, we cannot and do not guarantee the security of your information.

Where we maintain or use de-identified information, we will continue to maintain and use the de-identified information only in a de-identified fashion and will not attempt to re-identify the information.

For more information on how we protect information, see <https://www.jamf.com/trust-center/> <<https://www.jamf.com/trust-center/>>.

H. Retention

Jamf retains your information (including your sensitive information) in an identifiable form for as long as needed or permitted in light of the purposes for which it was collected. The criteria used to determine our retention periods include:

The length of time we have an ongoing relationship with you and provide Services to you, for example, for as long as you have an account with us or keep using our Services, and the length of time thereafter during which we may have a legitimate need to reference your information to address issues that may arise;

Whether there is a legal obligation to which we are subject, for example, certain laws may require us to keep records of your transactions for a certain period of time before we can delete them; and

Whether retention is advisable in light of our legal position, such as in regard to applicable statutes of limitations, litigation, or regulatory investigations.

I. Other Limits to Your Privacy

The Services may contain links to other non-Jamf websites. Jamf is not responsible for the privacy practices or the content of such websites. Jamf has no control over the use of such websites, and you should exercise caution when deciding to disclose any information on these websites.

J. Choice

We seek to provide you with choices regarding the information you provide to us. You can always opt not to disclose information. However, if you elect to opt out of disclosing information, such election may impact functionality or prevent the use of Jamf's products or Services. You have the right, at any time, to opt-out of receiving marketing messages from Jamf by sending an email to privacy@jamf.com <<mailto:privacy@jamf.com>>, by unsubscribing through the unsubscribe or opt-out link in an email, or by unsubscribing [here](http://info.jamfsoftware.com/Jamf-Unsubscribe) <<http://info.jamfsoftware.com/Jamf-Unsubscribe>>. We will try to comply with your request(s) as soon as reasonably practicable. Please note that if you opt-out of receiving marketing-related emails from us, we may still send you important operational or administrative messages.

K. Privacy Requests

If you would like to request to access, correct, update, suppress, restrict, or delete your personal information, object to or opt out of the processing of your personal information, or receive a copy of your personal information for purposes of transmitting it to another company (to the extent these rights are provided to you by applicable law), you may contact us via Section M below.

To protect your privacy and security, Jamf may also take reasonable steps to verify your identity before making corrections to or deleting your account.

Jamf processes some personal information solely on behalf of its customers in the course of delivering Services. This personal information is processed to accomplish the business purposes of the customer to whom the Services are provided, and often, Jamf will not have a direct relationship with the subject of this personal information. In these cases, Jamf recommends first contacting the organization to which your personal information was originally provided with any data privacy questions. The organization can contact Jamf if escalation of your query is necessary.

L. Regulatory Oversight

For this Privacy Policy, its content, and Jamf's compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF, Jamf is subject to the jurisdiction of the Federal Trade Commission ("FTC"). If Jamf becomes subject to an FTC or court order based on non-compliance with this policy, applicable privacy laws, the EU-U.S. and Swiss-U.S. DPFs, or the UK Extension to the EU-U.S. DPF, Jamf shall make public any relevant information of any compliance or assessment reports submitted to the FTC, to the extent consistent with confidentiality requirements.

M. How to Contact Us

If you have any questions or complaints about this Privacy Policy or if you would like to request access to the personal information that we may maintain about you, please contact us as follows:

JAMF Software, LLC
100 Washington Avenue South
Suite 1100
Minneapolis, MN 55401
privacy@jamf.com <<mailto:privacy@jamf.com> >

As of the writing of this Privacy Policy, Jamf has appointed a Data Protection Officer ("DPO") to respond to questions and complaints. If you have questions regarding our privacy practices or how we handle your information, please email our DPO at privacy@jamf.com <<mailto:privacy@jamf.com> >.

California Addendum—For Residents of California

This California Addendum applies to California residents and supplements the information provided above in the Privacy Policy. It does not apply to our employees or other personnel where the personal information we collect about those individuals relates to their current, former, or potential employment at Jamf.

Collection and Disclosure of Personal Information

The following chart details which categories of personal information we collect and process, as well as which categories of personal information we disclose to which third parties for our operational business purposes, including within the 12 months preceding the date this Privacy Policy was last updated.

Categories of personal information	Disclosed to which categories of third parties for operational business purposes
Identifiers, such as name, contact details (address, phone number, email), IP address, and online identifiers.	Our affiliates; vendors that provide services such as data analysis, data storage, payment processing, and customer service; trusted business partners; public and governmental authorities, such as regulatory authorities and law enforcement
Personal information as defined in the California customer records law such as name, contact information, and employment information.	Our affiliates; vendors that provide services such as data analysis, data storage, payment processing, and customer service; trusted business partners; public and governmental authorities, such as regulatory authorities and law enforcement
Characteristics of protected classifications under California or federal law, such as sex, age, gender, race, medical conditions, and primary language	Our affiliates; vendors that provide services such as data analysis, data storage, payment processing, and customer service; public and governmental authorities, such as regulatory authorities and law enforcement
Commercial information, such as purchase history and transaction information	Our affiliates; vendors that provide services such as data analysis, data storage, payment processing, and customer service; trusted business partners; public and governmental authorities, such as regulatory authorities and law enforcement
Internet or network activity information, such as browsing history, search history, and interactions with our online properties or ads	Our affiliates; vendors that provide services such as data analysis and data storage; public and governmental authorities, such as regulatory authorities and law enforcement
Geolocation data, such as approximate location derived from IP address and device location	Our affiliates; vendors that provide services such as data analysis, data storage, and customer service; public and governmental authorities, such as regulatory authorities and law enforcement
Audio, electronic, visual, and similar information, such as photos and call or video recordings	Our affiliates; vendors that provide services such as data storage and customer service; public and governmental authorities, such as regulatory authorities and law enforcement
Professional or employment-related information, such as current employer	Our affiliates; vendors that provide services such as data analysis, data storage, payment processing, and customer service; trusted business partners; public and governmental authorities, such as regulatory authorities and law enforcement

Categories of personal information

Disclosed to which categories of third parties for operational business purposes

Sensitive Personal Information

Personal information that reveals an individual's account log-in in combination with any required security or access code, password, or credentials allowing access to an account; the contents of mail, email, and text messages unless Jamf is the intended recipient of the communication.

Our affiliates; vendors that provide services such as data analysis, data storage, and customer service; public and governmental authorities, such as regulatory authorities and law enforcement

We do not "sell" or "share" your personal information, including your sensitive personal information, as defined under the California Consumer Privacy Act of 2018, as amended by the California Privacy Rights Act. We have not engaged in such activities in the 12 months preceding the date this Privacy Policy was last updated.

Without limiting the foregoing, we do not "sell" or "share" the personal information, including the sensitive personal information, of minors under 16 years of age.

Purposes for the Collection, Use, and Disclosure of Sensitive Personal Information

We collect, use, and disclose sensitive personal information for purposes of performing services for our business, providing goods or services as requested by you, ensuring security and integrity, countering wrong or unlawful actions, short term transient use such as displaying first party, non-personalized advertising, order processing and fulfillment, servicing accounts, providing customer service, verifying customer information, processing payments, activities relating to quality and safety control or product improvement, and other collection and processing that is not for the purpose of inferring characteristics about an individual. We do not use sensitive personal information for additional purposes.

Individual Requests

You may, subject to applicable law, make the following requests:

1. You may request that we disclose to you the following information:
 - a. The categories of personal information we collected about you and the categories of sources from which we collected such personal information;
 - b. The business or commercial purpose for collecting personal information about you; and
 - c. The categories of personal information about you that we otherwise disclosed, and the categories of third parties to whom we disclosed such personal information.
2. You may request to correct inaccuracies in your personal information.
3. You may request to have your personal information deleted.
4. You may request to receive the specific pieces of your personal information, including a copy of the personal information you provided to us in a portable format.

We will not unlawfully discriminate against you for making an individual request. To make a request, please contact us at either privacy@jamf.com <<mailto:privacy@jamf.com>> or 888-755-1421. We will verify and respond to your request consistent with applicable law, taking into account the type and sensitivity of the personal information subject to the request. We may need to request additional personal information from you in order to verify your identity and protect against fraudulent requests. If you maintain a password-protected account with us, we may verify your identity through our existing authentication practices for your account and require you to re-authenticate yourself before disclosing or deleting your personal information. If you make a request to delete, we may ask you to confirm your request before we delete your personal information.

Authorized Agents

If an agent would like to make a request on your behalf as permitted by applicable law, the agent may use the submission methods noted in the section entitled “Individual Requests.” As part of our verification process, we may request that the agent provide, as applicable, proof concerning their status as an authorized agent. In addition, we may require that you verify your identity as described in the section entitled “Individual Requests” or confirm that you provided the agent permission to submit the request.

Date Updated: August 23, 2023

Cookie-Richtlinie